

Service Manager - Rosyth

IMES International Ltd is recruiting for a Service Manager and as part of this role you will be required to manage the Rosyth facility to deliver customer satisfaction and commercial performance. You will be responsible for the planning and coordinating of the operational activities, have line management responsibility for the local Inspection / NDT team and contribute towards business development.

Key responsibilities include:

- Managing the continued growth of the Rosyth and surrounding region in line with agreed targets
- Managing the Rosyth P&L by delivering / exceeding agreed budget, gross margins and contribution targets
- Managing performance and delivery in line with Key Performance Indicators for key contracts
- Reporting Business Plan activities as required to the management team
- Providing technical advice and knowledge of rigging services and non-destructive testing
- Compiling and verifying inspection / test procedures and producing written schemes of examinations
- Maintaining a thorough understanding of legal and regulatory requirements and to provide safety information and recommend compliance procedures
- Key contribution to the safety culture implementation and proactive management of safety performance
- Carrying out competence assessments and updates of service team members
- Reviewing and quality checking of written Inspection and Test reports

Key skills / Experience:

- Business management experience and knowledge of P&L in service provider role
- Competence in the field of Lifting and Handling equipment and thorough examination
- Minimum 3 years' experience in lifting and handling equipment in a "regulated" industry
- Knowledge of relevant legislation
- Background in resource management
- A thorough knowledge of technical aspects of skills and expertise including non-destructive testing techniques, rigging services and lifting equipment inspection and testing
- Knowledge of contracts, commercial and finance processes
- Appreciation and experience of relevant regulations ie. Health & Safety at Work Act, LOLER, PUWER regulations
- Engineering apprenticeship or equivalent

The successful applicant should be able to manage a varied and interesting workload encompassing all aspects of operational & commercial activities as well as leading a busy team.

The role offers an excellent remuneration package and will be commensurate with the applicant's knowledge and experience.